



## Koala Coast Retreat Farm - Terms and Conditions

### 1. General Conduct

- Registration: All guests must register upon arrival, providing valid identification.
- Check-In/Out: Check-in time is from 2:00 PM; check-out time is by 10:00 AM. Late check-outs may incur additional charges.
- Quiet Hours: Quiet hours are from 10:00 PM to 8:00 AM. Please respect fellow guests by minimising noise during these hours.
- Park Boundaries: Guests must remain within the designated boundaries of Koala Coast Retreat Farm.
- Right to Refuse or Remove Guests: Koala Coast Retreat Farm reserves the right to refuse entry to or remove any guest or visitor at its sole discretion, without refund, for reasons including but not limited to non-compliance with park rules, disruptive behaviour, or actions that compromise the safety and enjoyment of others.

### 2. Site Usage

- Allocation: Only one RV or caravan is permitted per site unless prior arrangements have been made.
- Maintenance: Sites must be kept clean and tidy. Rubbish should be disposed of in designated bins.
- Fires: Open fires are only permitted in designated areas and must comply with local fire regulations.

### 3. Vehicles

- Speed Limit: The speed limit within the park is 10 km/h.
- Registration: All vehicles must be registered and insured.
- Washing: Washing of vehicles on-site is prohibited unless in designated areas.
- Repairs: Mechanical repairs or maintenance of vehicles are not permitted on-site.

### 4. Pets Policy

- Leashing: Dogs and cats are welcome but must be kept on a lead at all times, except for the caretaker's animals.
- Noise: No barking is allowed. Persistent noise disturbances may result in eviction without refund.

- **Supervision:** Pets must not be left unattended at any time within the park grounds.
- **Waste:** All pet waste must be promptly collected and disposed of in designated bins.
- **Liability:** Owners are fully responsible for their pets and assume liability for any damages or injuries caused. Koala Coast Retreat Farm is indemnified against all claims arising from pet-related incidents.

#### 5. Visitor Policy

- **Registration:** Visitors must register at reception upon arrival.
- **Hours:** Visitors are permitted on the premises between 8:00 AM and 10:00 PM.
- **Responsibility:** Guests are responsible for the conduct of their visitors.

#### 6. Age Restrictions and Supervision

- **Bookings:** Guests under the age of 18 must be accompanied by a parent or legal guardian.

#### 7. Liability and Indemnity

- **Personal Belongings:** Guests are responsible for their personal belongings. Koala Coast Retreat Farm is not liable for any loss, theft, or damage.
- **Damages:** Any damages to park property will be charged to the responsible guest.
- **Natural Events:** Koala Coast Retreat Farm is not responsible for damage or injury resulting from natural events, including but not limited to falling trees or branches.

#### 8. Safety and Security

- **CCTV Surveillance:** Closed-circuit television (CCTV) operates throughout the premises for the safety and security of guests and staff.
- **Emergency Procedures:** In case of emergency, dial 000 and notify park management immediately.
- **Alarm Testing:** A test alarm will sound every Monday at 12:00 PM for approximately 2 seconds.

#### 9. Prohibited Activities

- **Smoking:** Smoking is prohibited in all shared and communal areas. Smoking is only permitted within the confines of your designated campsite.
- **Illegal Substances:** The possession or use of illegal drugs is strictly prohibited on the property.
- **Criminal Activity:** Engaging in any form of criminal activity on the premises will result in immediate eviction and reporting to law enforcement authorities.
- **BBQ Usage:** Barbecues must be used under supervision only and in designated areas.
- **Vehicle Repairs:** Mechanical repairs or maintenance of vehicles are not permitted on-site.

#### 10. Bicycles and Personal Transport

- **Helmet Use:** All cyclists must wear helmets in accordance with South Australian road safety laws.
- **After Dark:** Riding bicycles or similar personal transport devices is prohibited after dark.

for safety reasons.

- Supervision: Children under the age of 12 must be supervised by an adult when riding bicycles within the park.

#### 11. Photography and Media Consent

- Consent: By entering the premises, guests consent to being photographed or recorded for promotional purposes. If you do not wish to be photographed, please inform reception upon arrival.

#### 12. Force Majeure

- Koala Coast Retreat Farm is not liable for any failure or delay in performance arising from events beyond its control, including natural disasters, government actions, or pandemics.

#### 13. Dispute Resolution

- Process: Any disputes arising from these terms will be resolved through mediation in accordance with the laws of South Australia.